



West Corporation Appoints Jim Tholen to Board of Directors

April 12, 2019

OMAHA, Neb., April 12, 2019 (GLOBE NEWSWIRE) -- [West Corporation](#) ("West"), a global leader in technology-enabled services, today announced its Board of Directors has elected James Tholen to become a member of the Board.

Mr. Tholen has held diverse executive leadership positions with several public and private companies across a variety of technology industries. Most recently, Mr. Tholen served as Vice President of Integration at Cisco following his tenure as the Chief Financial Officer (CFO) at BroadSoft from 2007 through Cisco's February 2018 acquisition of the company. Mr. Tholen helped lead BroadSoft's global growth, and its 2010 IPO, subsequent financings, and ultimately the company's sale to Cisco.

"Jim Tholen will add valuable perspective to the West Board of Directors, given his wealth of leadership and executive experience," said John Shlonsky, Chief Executive Officer and President of West Corporation.

Prior to BroadSoft, Mr. Tholen served as both Chief Financial Officer (CFO) and Chief Operating Officer (COO) at NetSec, Inc., a managed security services company acquired by Verizon Business. Former positions held include Chief Strategy Officer and CFO for CareerBuilder and executive positions at FTP Software, The Compucare Co. and Legent Corp. Mr. Tholen started his career as a technology investment banker at Morgan Stanley & Co and a telecommunications consultant at Strategic Planning Associates.

Mr. Tholen currently serves as a director at Clarabridge, OPAQ Networks and Spectra Logic.

About West Corporation:

West Corporation is a leading technology enablement company that connects people around the world, making companies more efficient and improving lives. West helps its clients more effectively communicate, collaborate and connect with their audiences through a diverse portfolio of innovative solutions.

For over 30 years, West has provided reliable, high-quality voice and data services. West has sales and/or operations in the United States, Canada, Europe, the Middle East, Asia Pacific, Latin America and South America. West is controlled by affiliates of certain funds managed by Apollo Global Management, LLC. For more information, please call 1-800-841-9000 or visit www.west.com.

At the Company: Dave Pleiss Investor Relations West Corporation (402) 716-6578 DMPleiss@west.com